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FAX COVER SHEET

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COMPANY NAME: United States Patent & Trademark Office
FAX NUMBER: 1(103) 305-7718
TRANSMISSION DATE: 12/4/01 FILE REF: SUN-P6492NP US/NO
FROM: Katherine Rinaldi
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NOTES: Please find the Statement of Facts to
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Fax Number: 1 (703) 305-7718

Date of Deposit: 12/04/01 Name of Person Making the Deposit: ANTHONY CHOU Making the Deposit: On the Person Makin

In re Application of: John Saare, Robert O'Brien, Mihir Sambhus, Jenny Chang and Dean Polla

Serial No.: TED

Examiner: TBD

Filed: 11/16/01

Art Unit: TBD

For a method and system for an extensible client specific address book

APPLICATION IN A PORTAL SERVER

STATEMENT OF FACTS TO SECURE FILING DATE OF PATENT APPLICATION (In response to postal service interruption within 35 USC 21(a) and 37 CFR 1.61e)

On November 16, 2001, I, Anthony Chou, an employee of Wagner, Murabito and Hao LLP attempted to deposit the above referenced patent application with the United States Postal Service as "Express Mail Post Office to Addressee" in accordance with 37 CFR 1.10.

The patent application enclosed in an Express Mail envelope with the Express Mail Number <u>EV016229445US</u> was refused by the Postal Service employee, in accordance with a memorandum issued by the Chief Operating Officer and Executive Vice President of the United States Postal Service that temporarily suspended Express mail service to Washington D.C. 202xx through 205xx. I then called my supervisor Anthony C. Murabito and was told to send the envelope by Priority mail to the United States Patent and Trademark Office.

Anthony Chou

Anthony C. Murabito Reg. No.: 35,295

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November 16, 2001

VICE PRESIDENTS, AREA OPERATIONS MANAGER, CAPITAL METRO OPERATIONS

SUBJECT: Temporary Suspension of Express Mail Service to Washington, D.C. ZIP Codes 202 through 205

Due to current operating conditions and government security measures, Express Mail products destined for federal government agencies in Washington, D.C. (ZIP Codes 202 through 205), are experiencing significant delays. Therefore, effective immediately Express Mail service to Washington, D.C., ZIP Codes 202 through 205, is temporarily suspended. The sales of this services is to be discontinued at all retail locations, including Contract Postal Units (CPUs). Customers should be advised either to use First-Class Mail for mail destined for these ZIP Codes or wait to send items until this temporary suspension is lifted.

Business customers will be advised of this suspension through the Business Service Network. You will be advised when this suspension is lifted. If you have questions or need additional information, please contact Henry Pankey at (202) 268-5394.

Patrick R. Donahoe

cc: Ms. Bizzotto